



འབྲུག་བཟུང་བཤའ་ཚོགས་ལྷན།
TOURISM COUNCIL OF BHUTAN



Letter of Undertaking

I, Mr./Mrs./Ms.....bearing CID No.....

and holding TCB guide license no.....hereby declare and abide by the following terms and conditions:

- a) That I am not a civil servant or permanent employee of any agency (except permanent guide in a tour company), which can affect my guiding service, at the given date while processing/renewal of my guide license;
- b) That I will abide by the Laws of our country and It shall be my responsibility to make the tourist abide by the laws and help them in understanding the culture and etiquette of Bhutan;
- c) That I shall strive to provide the highest standards of service in an honest and fair manner;
- d) That I will always maintain respect for people as well as the cultural, historical and environmental heritage of the country and conduct myself accordingly at all times;
- e) That I will be acquainted with and abide by the service rules of the tour operator for whom I am working as guide;
- f) That I accept each tour as a serious commitment and will resort to cancelling my service only when absolutely necessary after providing notice in advance;
- g) That I will cooperate with the tour group and other associates; maintain ethical and professional conduct at all times, cultivating a positive relationship with all colleagues;
- h) That I undertake to maintain good personal hygiene, dress code and "Driglam Namzha" while on duty;
- i) That I shall at no given time consume/possess/trade controlled substances and shall also refrain from chewing Doma and taking alcohol while on duty;
- j) That I shall not smoke in public places where smoking is prohibited by law;
- k) That I shall in no way discriminate in rendering services to any tourist based on colour, creed, gender, ethnicity, nationality, physical disability, age, etc;
- l) That I shall neither coerce nor misled visitors into purchasing any goods;
- m) That I shall always display my guide license while on duty;
- n) That I shall cooperate with the inspection team and other authorized officials of the Tourism Council of Bhutan
- o) That I shall abide by the notification, circular, rules and regulation of the Tourism Council of Bhutan.

In the event of breach of any terms and conditions hereinbefore mentioned, I am aware that the Tourism Council of Bhutan will have the right to impose applicable penalty or revoke my guide license.

Date:

Place:

Affix legal
stamp here

Name and signature